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My name is Adam Parker, and I am President of Due Process, located in Columbia Maryland. We specialize in the service of process, skip-tracing and document retrieval.

Back in 2006 when my business grew sharply, I found the need to switch my existing process server software to a product that would enable me to conduct all data entry in a more efficient way.

I reviewed the software products of most of the software providers, downloaded some free trials, and consulted with other process servers who were using process server software, and concluded that some were either too high in price, or were not very user friendly. I also read some online reviews which spoke about poor or slow tech support at some companies. I also reviewed software that functioned solely online.

I received an email from the National Professional Process Server Network, Inc., developer of Case Manager software, inviting me to review a demo of the software, which I participated in. I was extremely impressed with the features, ease of use, and the price. It not only cost less than competitive products, but also included a private online database where my clients could log in and review all jobs that I completed for them, including affidavits, and this service was at no monthly cost.

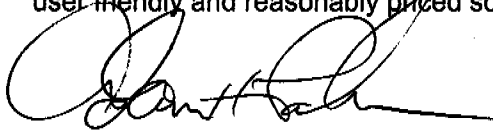
I also liked the fact that Case Manager would be installed on my local computer. This offered me physical ownership of my data at all times, and since I wouldn't have to enter data via the internet, I was confident that there would not be any interruption to data entry due to internet down time.

A Case Manager representative gave me the contact information of some Case Manager users, and after contacting them, I decided to purchase the software. I was told by other users that the Case Manager tech support team was very responsive and that was important to me. One of the things that appealed to me most was the fact that Case Manager contained all the forms I would require for use in my state and most other states, plus the fact that I could design custom forms using the built-in forms customization tools located in Case Manager.

Since purchasing Case Manager there have been quite a few new requirements placed on us by our clients and the Court system as far as reporting and filing, and Case Manager tech support has always been able to develop an upgrade to meet these needs...sometimes within hours in order to get us going and keep our clients happy.

My decision to purchase Case Manager has contributed to a significant increase in our business and its efficiency.

I recommend this software to any process server who is seeking a very sophisticated, user friendly and reasonably priced software product.



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